

WARRANTY & RETURNS

6 month replacement warranty from purchase date on all defective products.

In the unlikely event that a We-Vibe™ fails and has not been abused, it may be returned within 6 months of purchase for replacement.

The consumer or retailer (for those retailers that accept returns) returning a defective We-Vibe™ is responsible for proper packaging and shipping costs of the defective unit to We-Vibe™. There will be no charge for shipping a replacement unit back to the consumer or retailer.

Before returning a device the consumer or retailer must obtain a “RMA” or Return Merchandise Authorization Number from SIC.

Email: hilda@wevibe.com

Detailed Return Instructions to Consumer or Retailer

Pack the product and the charger in its carrying case and mail to the address to be advised by We-Vibe™, using regular Canada Post Service only. Be sure to include your return address, RMA number, proof of purchase and phone number, e-mail and the details where you want us to ship your new We-Vibe™. A valid address and phone number is required for delivery. Email is required to receive a tracking number from courier. For your security, the returned We-Vibe™ should be insured with Canada Post and the receipt should be retained.

Disclaimer

The We-Vibe™ is sold as an adult novelty only. It is not intended for medical use and has not been clinically tested. Discontinue use if any pain, irritation or discomfort occurs. To avoid injury or aggravation of pre-existing conditions this device should not be used on swollen or inflamed areas or skin. No medical claims are implied or warranted by the use of this product.